

CINDY LEFTON, RN, Ph.D.

*Vice President,
Organizational Consulting*

Education

Ph.D.
Organizational Psychology
St. Louis University
St. Louis, MO

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M.S.
Psychology
St. Louis University
St. Louis, MO

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M.A.
Human Resources
Management
Washington University
St. Louis, MO

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B.S.
Industrial and Organizational
Psychology
Washington University
St. Louis, MO

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Registered Nurse
Jewish Hospital
School of Nursing
St. Louis, MO

Professional Experience

Dr. Lefton has combined her knowledge of organizations with her extensive experience as a Registered Nurse, Paramedic, and Clinical Research Nurse to develop a variety of effective interventions for academic medical centers and hospitals. These projects encompass a broad scope of services, including Executive Coaching, Team Building, Mission Development, 360° Feedback, Survey Development and Administration, and Organizational Collaboration Training. Her research interests include factors that influence physician referral decisions to hospital emergency departments. Dr. Lefton is also a Certified Trainer for LEADERSHIP THROUGH PEOPLE SKILLS® and CRITICAL COLLABORATION™ seminars.

Publications, Presentations, and Professional Affiliations

Dr. Lefton has written articles on collaboration and culture change for *Nursing Management*, *American Nurse Today*, and *Nurse Leader*.

In 2006 – 07, she led a research team sponsored by AONE, ARAMARK Healthcare, and the Studer Group to develop and validate a survey that measured nurse satisfaction with support services. She has presented at several national conferences, including the American Association of Critical Care Nurses National Teaching Institute; the American College of Healthcare Executives; the American Organization of Nurse Executives; the Emergency Nurses Association Leadership Challenge; and the Emergency Nurses Association Scientific Assembly. She also delivered a keynote presentation at the Emergency Nurses Association Scientific Assembly.

Dr. Lefton is a Trauma Nurse Critical Care Instructor and an Advanced Cardiac Life Support Instructor. She is a member of the Association, American College of Health Care Executives; Society of Industrial and Organizational Psychologists; Emergency Nurses Association; American Psychological Association; American Organization of Nurse Executives; and an Emeritus Member of the American Association of Critical Care Nurses. She has served on the Editorial Board for *Disaster Management & Response* journal, and currently serves on the Editorial Board for *Journal of Emergency Nursing*.

Representative Clients

ARAMARK Healthcare
BJC Health Systems
Cherry Point Naval Hospital
Crown Optical
Eye Consultants of St. Louis
HEB — Harris Methodist
Hospital

Lucile Packard Children's
Hospital at Stanford
University Medical Center
New Milford Hospital
New York Presbyterian
Hospital

St. Anthony's Medical
Center
Studer Group
Washington University
School of Medicine
York Hospital

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